



Hamilton Soccer Club Refund Policy

The Hamilton Soccer Club (HSC) endeavours to provide opportunities for participation in soccer for all members of our community. We are a not-for-profit organisation and our aim is to offer a low-cost membership and value for money for all our members.

Our membership fees are upfront and there are no ongoing match fees once players are registered for the season. HSC has annual operating expenses such as user fees for grounds from council, the provision of football equipment, first aid kits and uniforms. Many of these expenses occur irrespective of the number of members and we seek sponsorship to keep costs as low as possible.

Our refund policy below seeks to balance the financial requirements for operating the club with the need to fairly and reasonably provide refunds to members leaving the club during the football season. Note the policy only covers the refund of fees the clubs receives and not those that are charged by Football Australia or Football Victoria on registrations.

Refund Policy

Applications for refund of the HSC club component of registration fees must be made through the playfootball system or in writing by email to hamiltonraiderssoccerclub@gmail.com

Each application will be considered confidentially on a case-by-case basis by the HSC Committee.

As well as fulfilling obligations under consumer law, the criteria the committee will consider regarding the award and the amount of a refund will be;

- The reason/s for the refund request
- The extent to which the member has already participated in HSC activities during the year and football season
- The time at which the refund request is made. Requests made for refund after the completion of the football competition / season will not be considered.

Applications for refund should be brief and include:

- What level of refund is being requested and for which member;
- A brief explanation regarding the reason for the refund being requested;
- Confirmation (where appropriate) that the member will be de-registering as member of the club and will not be participating in further club activities.

Please note that the decision regarding your Application for Refund by the HSC Committee will be final and unfortunately, we are unable to provide any reviews regarding the same.

We will endeavour to notify you by email, as soon as possible, regarding the outcome of your Application.